

Web software slashes administration costs

Production management software provided by Rent-IT has cut 60 per cent from the bottom line administration cost of British process pump manufacturer Amarith.

Oliver Briggingshaw, Amarith's managing director, recalls: "The previous system we'd used was only manageable with low volumes on basic products. We struggled with history and trending information."

The customer considered four software options but chose the Rent-IT package because it was an open system. Mr Briggingshaw adds: "From the start we planned a completely integrated solution, with a web-based front-end for customers to be able to check product availability, place orders and check their progress. Rent-IT was the only solution that would allow us to do this."

We also regularly synchronise data such as leadtimes, order status, stock availability and prices between Rent-IT and our website, which is based on PHP and MySQL. Customers can now enter and progress orders directly from the web, which reduces our admin costs by 60 per cent."

Once the parts creation and customer web interfaces were compiled Amarith concentrated on analysing the data they it was now generating. Oliver Briggingshaw says: "We started to look at information more critically, right down to part level - for example which parts we were struggling to deliver consistently, perhaps because of overselling or problems with suppliers. It (now) helps make us continually more realistic with lead times. We can also now quote stock availability instantly, either by phone or across the web. Overall it gives our company a much more professional appearance."

Other main benefits of the Rent-IT MRP system have included:

- o Amarith can write its own web-based e-commerce solution to link into Rent-IT.
- o Stock accuracy improved 'ten-fold'.
- o Integrates with Access Accounting through a Transaction Broker.
- o Rent-IT central to ISO conformity.
- o Further customisation provided through the local Rent-IT dealer.
- o Three users completely trained within three days, costing £1800.



Rent-IT Systems (UK)
Tel: +44 (0)23 8086 1003
www.rent-it-systems.com